

QUALITY POLICY

Our vision is to be:

World leader in the lifts and to continuously grow as a company and as individuals

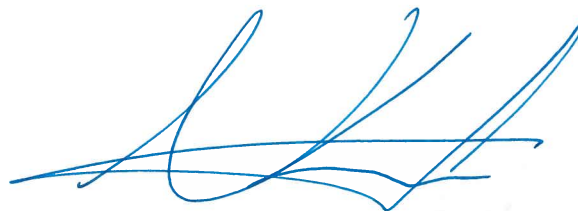
To achieve this we have set as based **6 strategic objectives**:

- **Organization Rich in Talent**
- **Profitability Growth through Acquisitions**
- **Organic Development and Renovation**
- **Innovation Culture**
- **Exclusive Partner for Customers**
- **Lean Organization**

Especially in terms of quality, our goal is to provide products and services of excellent quality and reliability so that the users of our products, employees of KLEEMANN and the wider social context in which we operate to be completely satisfied.

To achieve the objective that we have set as company, we committed to the following:

1. to supply our customers with products and services that meet their needs and expectations,
2. to develop and implement controlled processes to provide stable product / service quality
3. to perform the delivery of our products in accordance with the desired customer delivery time,
4. to comply with the requirements of the Quality Management System ISO 9001 as well as to continually improve its effectiveness,
5. to set and monitor meaningful measurable quality objectives, performance and economy objectives in all our staff,
6. to comply with Lift Directive 2014/33/EU of the European Parliament,
7. to develop the skills of staff in order to increase their effectiveness through continuous education,
8. to control and continuously evaluate our supplier to ensure that the supplied materials that we use to be worthy of our product quality,
9. we are committed to provide quality, choice and value to their money for products and services we provide to our customers.



Group General Manager

Nikolaos N. Koukountzos